

Documentation of Roles and User accesses on the Platform STS ADO-TECH

This documentation aims to detail the scope and capabilities of each type of user on the platform. Below, the available roles and the specific functions each can perform are described.

1. Viewer User

- **Definition:** User who has access to view all data available on the platform.
- **Data Access:** Can view the sessions generated at the channel level and the recorded metrics. This includes session data and general indicators.
- **Restrictions:** Cannot modify, delete, or add data. Does not have access to administrative or management functions.
- **Scope:** The Viewer role user has access to the following modules:
 - Initial dashboard
 - Sessions
 - Session details
 - Summary
 - Risk
 - Historical
 - Video reconstruction
 - Events
 - Video events
 - Relationship analysis
 - Geographic data

2. Supervisor

- **Definition:** User who supervises operations and reports irregularities. Can view and provide feedback on sessions to indicate whether they are frauds or legitimate transactions. Can also create and modify custom rules to evaluate or detect fraud.
- **Data Access:** Can view all data available on the platform.
- **Restrictions:** Cannot create, modify, or delete users. Does not have access to administrative functions.
- **Scope:** The Supervisor role user can view everything associated with the Viewer role, plus the following:

- Fraud cases
- Blocklist
- Fraud history
- Rule administration

3. Super Admin

- **Definition:** User with full access to all platform functions. Access is incremental by levels; the Super Admin user can do everything the Supervisor does, plus additional accesses as detailed below:
- **Data Access:** Can view all data available on the platform.
- **User Management:** Can create new users, modify existing ones, and manage all aspects related to users.
- **Scope:** Has full access to all administrative functions of the platform, including configuration and permission management, in addition to the accesses of the Viewer and Supervisor users.

Summary In summary, the platform has three types of users: Viewer User, Supervisor, and Super Admin. Each has different levels of access and responsibilities, from data visualization to complete user and administrative function management. This structure ensures that each user has the appropriate permissions to efficiently and securely perform their specific tasks.

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