

Service Response Dictionary

The final rating of transactions is determined after the user passes through the biometric engine. This rating is found within the JSON object returned by our service, either through a callback or via a data push configuration. This object contains the "StateName" field, describing the final classification, and the "IdState" field, serving as the identification for this same rating. This process provides a precise and secure measure of the quality and validity of the transactions conducted, enabling us to understand the final outcome and how to handle them appropriately.

- **IdState: 1**
 - **NameState:** Pending
 - **Description:** Applies to cases where some indication or alert is detected regarding the documents and/or their correspondence with the bearer. The case is referred to analysis by the BackOffice, and the definitive response will be delivered within the agreed times in the ANS.
- **IdState: 2**
 - **NameState:** Successful Process
 - **Description:** Applies to images of authentic documents with uniprocedence facial (document vs selfie).
- **IdState: 4**
 - **NameState:** Authentic Document without Facial Comparison
 - **Description:** Applies when the facial score does not exceed the approval threshold.
- **IdState: 5**
 - **NameState:** Erroneous Capture
 - **Description:** The user captures partial images of low quality, which prevents a judgment until they are improved.
- **IdState: 6**
 - **NameState:** Invalid Document
 - **Description:** Formats of documents not agreed upon in the service level agreements are provided.
- **IdState: 8**
 - **NameState:** Altered Document
 - **Description:** Documents issued by the real issuing entity but present alterations or adulterations in one or more of their fields or technical characteristics.
- **IdState: 9**
 - **NameState:** False Document
 - **Description:** Documents totally or partially produced outside the issuing entity.
- **IdState: 10**
 - **NameState:** Face does not correspond
 - **Description:** Applies to cases where the facial score of a correspondence between the bearer and the content in the document does not reach the minimum defined as secure between the contrast and the contractor.
- **IdState: 11**

- **NameState:** Fingerprints do not correspond
 - **Description:** Applies to cases where the fingerprint score of a correspondence between the bearer and the content in the document does not reach the minimum defined as secure between the contrast and the contractor.
 - **IdState: 14**
 - **NameState:** Previously Registered Person
 - **Description:** Applies to cases where the face and/or identification number of the client were previously registered before the current attempt.
 - **IdState: 15**
 - **NameState:** Error
 - **Description:** Reserved for various communication, slowness, or unavailability errors between the SDK and the server.
 - **IdState: 16**
 - **NameState:** Person found in control lists.
 - **Description:** Reserved for matches in control lists for names and identification numbers.
 - **IdState: 18**
 - **NameState:** Block
 - **Description:** Reserved for blocking identification numbers for a defined period of time.
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